



RESERVA PLAYA TORTUGA • Centro Científico de Investigación y Conservación
Ojochal de Osa • Puerto Cortés • Puntarenas • Costa Rica
Céd Juríd. 3-006-629328 • Teléfono: (00506) 2786 5200
Correo Electrónico: rptojochal@gmail.com • Página web: www.reservaplayatortuga.org

Cancellation Policies for the Volunteer Program of Reserva Playa Tortuga

A reason for the proper management of national and international volunteers, all volunteers must have 100% voluntary payment 1 month before the first day of its activities with the Reserve. Only in special cases it may make exceptions to the rule.

In case of cancellation for reasons beyond our organization, these are our cancellation policies and voluntary return of money.

- 1- If the volunteer cancels the stay over one month before the start of the activities with the Reserve, will be refunded 100% of the amount paid minus the fee charged by PayPal.
- 2- If the volunteer cancels the stay, with less than 4 weeks before the start of activities in the reserve, it will be refunded 75% of the amount paid minus the fee charged by PayPal.
- 3- If the volunteer cancels the stay and activities being in the Reserve, will be refunded 50% of the remaining time volunteering less commission charged by PayPal. Applies to volunteers who have outstanding more than a week to accomplish.

Policies apply for situations outside the reserve. They apply from January 1, 2016